Decision Computer Group

E-Detective System (Wired)

Moving forward with the security of networking and computer forensics





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Agenda

- Introduction of E-Detective System
- Why Internet Surveillance is needed?
- Who needs E-Detective System?
- Types of Companies that need E-Detective System
- E-Detective System Application
- Operation or Function of E-Detective
 - Emails, IM, FTP, P2P, Telnet, Web Browsing Log, Online Game
 - Web mail Token Analyzer
 - IP/ PC Names
 - Auditing Specific Target
 - Powerful Search Record and Data Mining
 - Data Backup
 - Reporting
 - Expanded Storage
- E-Detective System Models
- Some Reference Sites
- Frequently Asked Questions
- Comparison of E-Detective system and other software products
- * Q&A









Professional Network Behavior Recording, Auditing, Forensics, Legal Interception and Digital Property Preservation System













Introduction to E-Detective System







Protecting business benefits and promoting office efficiency

A surveillance system for Internet activities designed for sniffing packets from LAN network, decode and convert the raw data captured to original or exact format of *Emails (SMTP, POP3, Web Mails), FTP, P2P, Instant Message (MSN/ICQ/AOL/Yahoo/QQ), Telnet, Website Browsing, VoIP and Webcam (Forensics usage – for YAHOO and MSN), Online Game Logs, URL Web Browsing, SSL/HTTPS (another equipment) and such protocols.*

Sniffer network package Protocol converter Decision Computer - All rights reserved 2007

Why Internet Surveillance is Needed?

Previously, companies can just use PROXY and BLOCK OFF Internet sites and applications such as IM (Yahoo, MSN ...) etc.

Now, with so many no-cost communication tools available in the Internet, the customers of these companies demand that these channels be opened up such as Email, Instant Messenger etc.

This has caused the following:

- Abuse by staff. Indulging in personal related issues over the internet rather than being productive at work.
- b) Invitation of virus and spam mails.
- c) Cookies with "malicious intent" penetrating the network
- d) Bandwidth wastage downloading from P2P (Bittorent, Emule etc.)
- e) Staff sabotage
- f) Company data lost

A need to protect company information and helps in Internal Assault investigation!





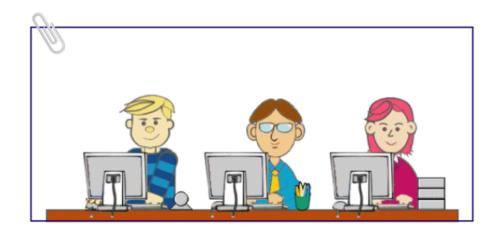
Types of Companies that need E-Detective System:

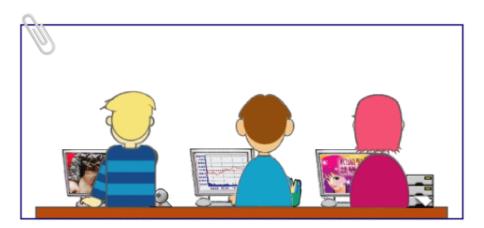


- Financial, Banking and Investment Companies where all transactions and communications need to be monitored and archived.
- 2. Companies like marketing, design house, high technology and R&D firms, which critically need to prevent leakage of data. Staffs communicate with customers or vendors through web-based system need E-Detective to archive data.
- 3. Schools, colleges, institutions and universities that want to monitor students and staffs online activities.
- 4. Government sectors and ministries that want to protect important information from leakage.
- 5. Any company which want to monitor, backup and archive daily data.

What your staffs are doing?

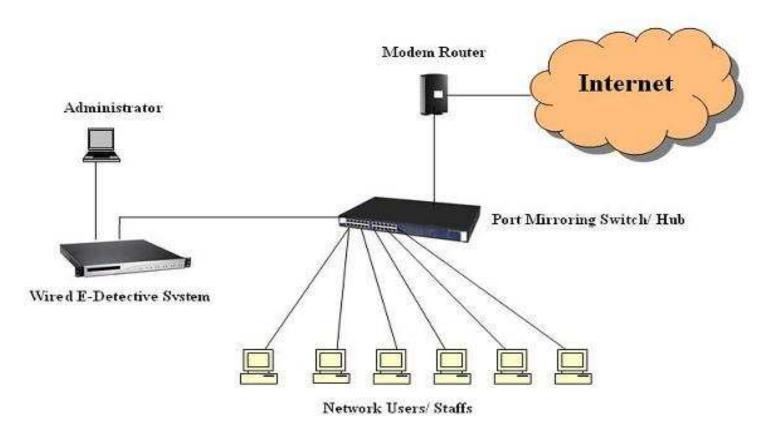
"Seems normal on the surface ..."





"What? Porno site? Stock trading? E-Shopping? Staffs using Office hours for personal interest,

E-Detective System Uses Sniffer Technology

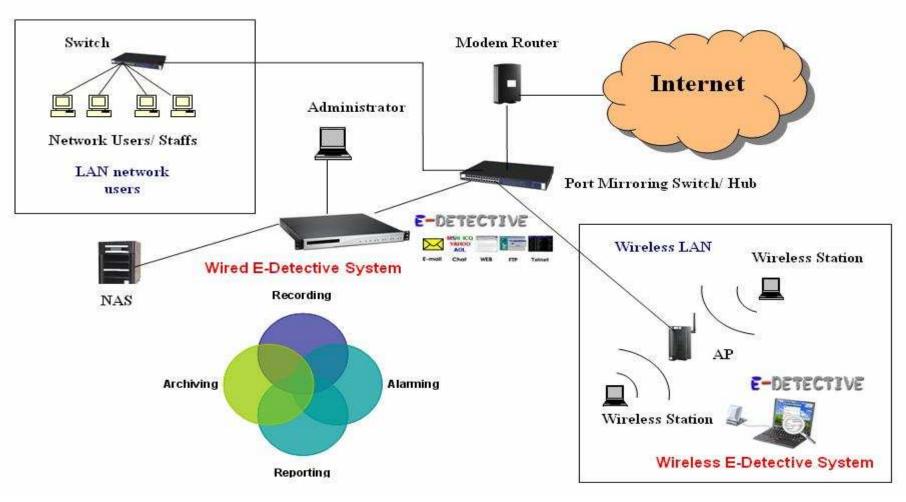


- Uses HUB, Port Mirroring/SPAN port Switch (Smart Switch, L2 Switch) or TAP to copy network TCP/UDP packets to E-Detective system.

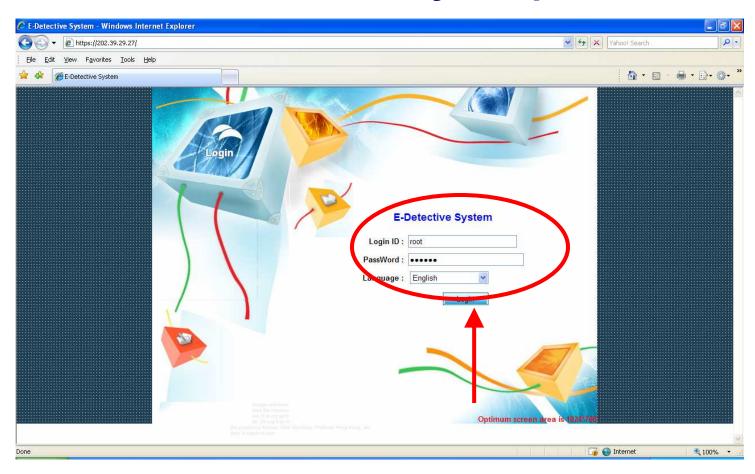
- Can be remotely managed anywhere in the World.

A bigger picture of E-Detective System

Wired and Wireless E-Detective System Application



E-Detective is easy to operate



- 1) Just use IE Browser to login to ED system from local or remote site.
- 2) Uses https protocol for security protection
- 3) Multi password, user's name and User's Group for system login control

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Protocols supported E-Detective System

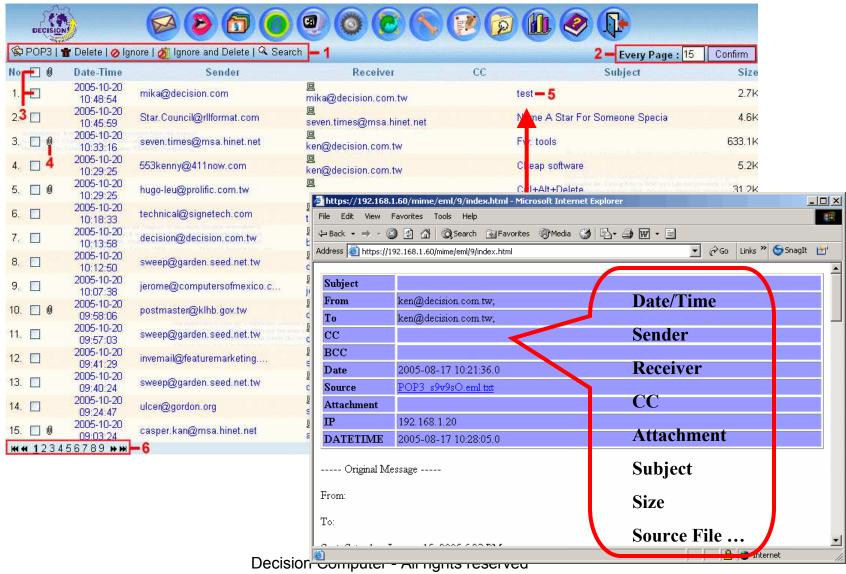




- E-Detective captures packets in the LAN network and decode (decrypted) the raw data captured into exact and real format of:
 - Email (POP3, SMTP, IMP4, Web mail),
 - File Transfer Protocol FTP,
 - P2P file transfer (Bittorent, eDonkey etc),
 - Instant Messaging (MSN, ICQ, AOL, YAHOO, QQ),
 - TELNET,
 - HTTP URL Web Browsing and content,
 - VolP & Webcam (Forensics and enhanced feature).
 - Online Games
 - SSL/ HTTPS (can be integrated into E-Detective system)



POP3/SMTP/ Web mail Log

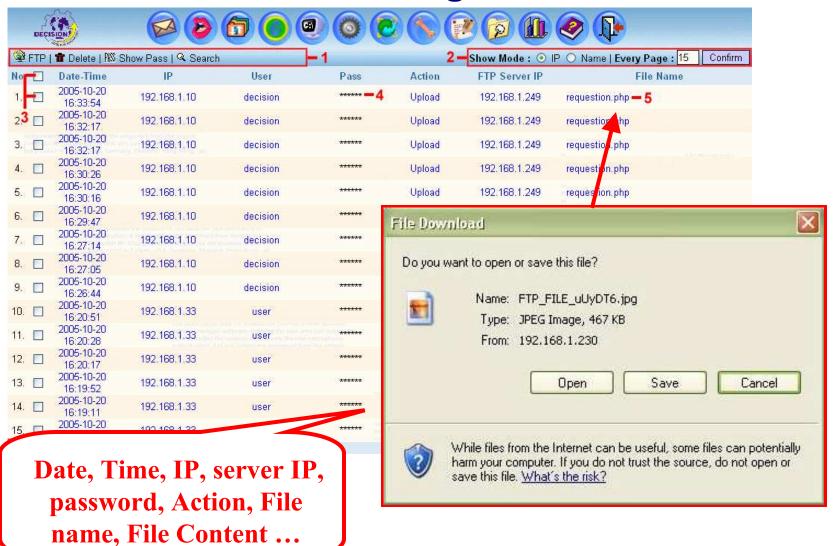


IM - MSN, ICQ, AOL, Yahoo, QQ Log



2007

FTP Log

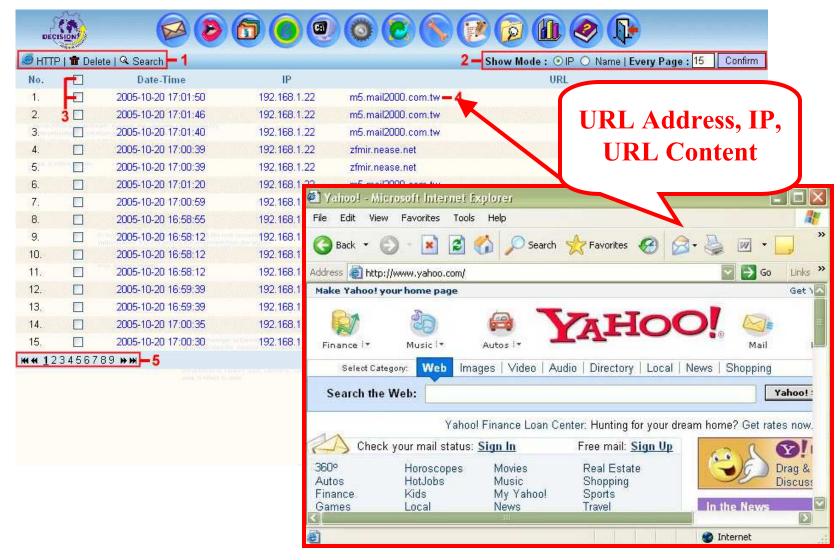


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Peer to Peer Communication (P2P) Log

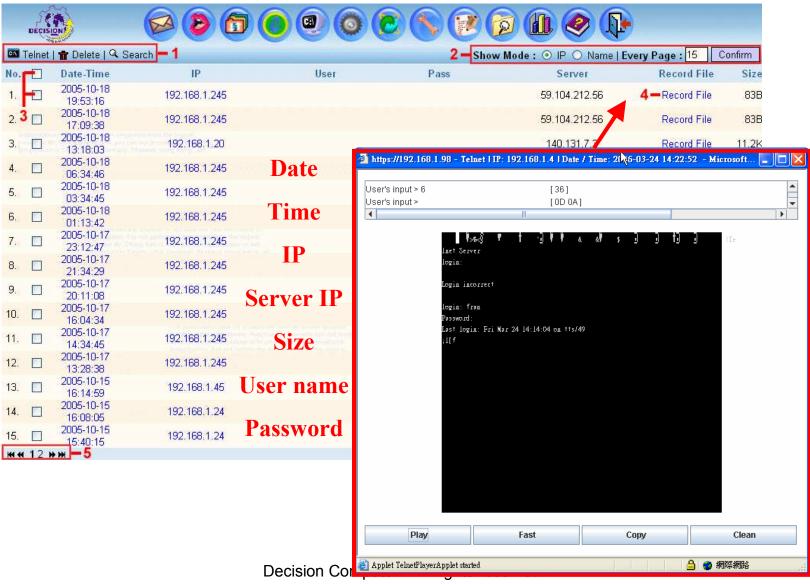


URL Browsing Log



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Telnet Log

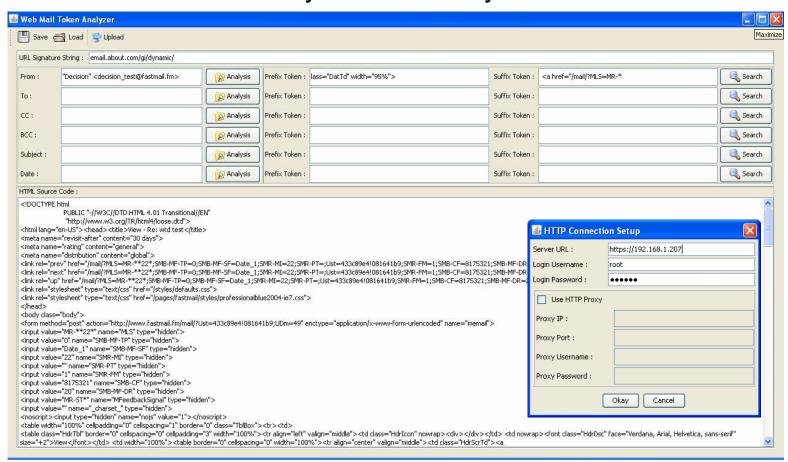


Online Game Log



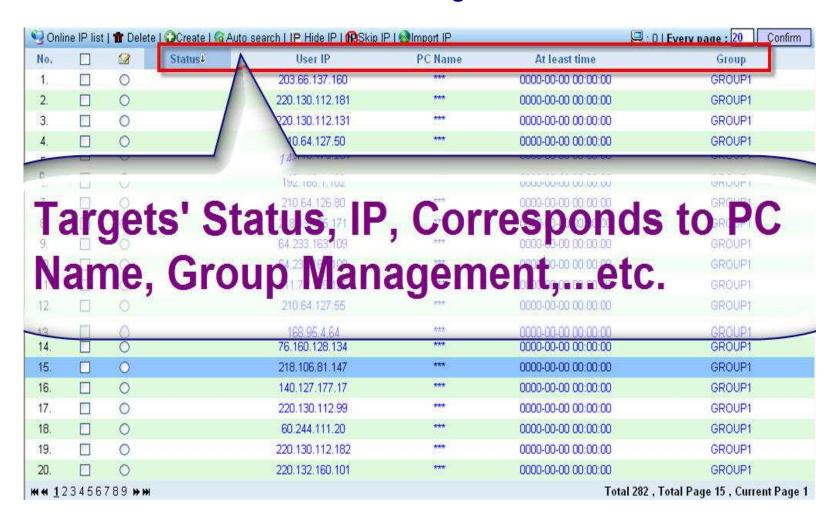
Web mail Token Analyzer (WTD)

Allow user to define the web mail types for recognition and categorization by E-Detective system.

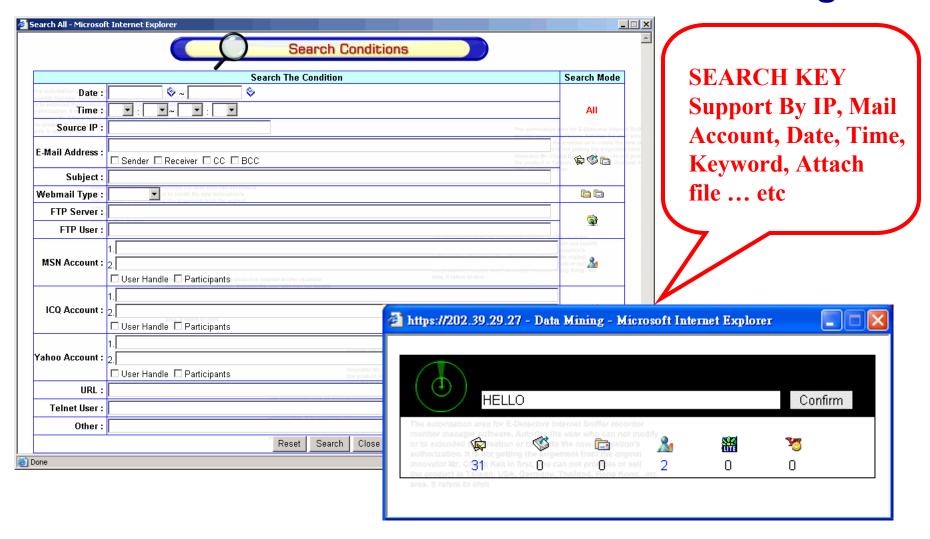


IP / PC name (Homologue)

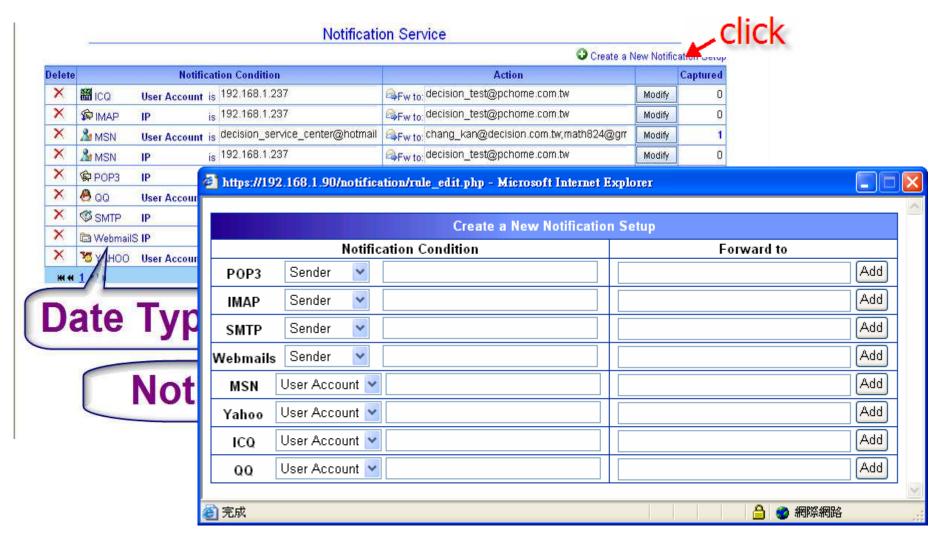
Users Management



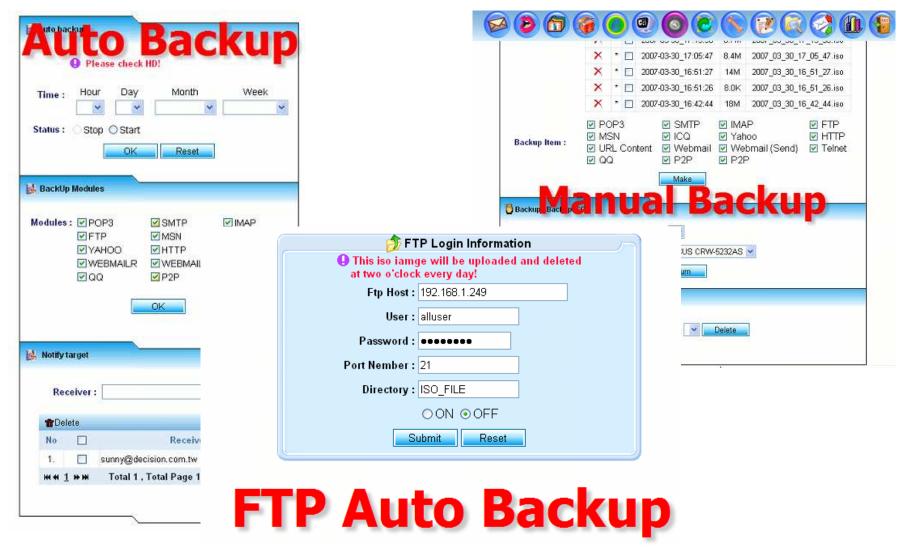
Powerful Search Record and Data Mining



Auditing the Specific Targets



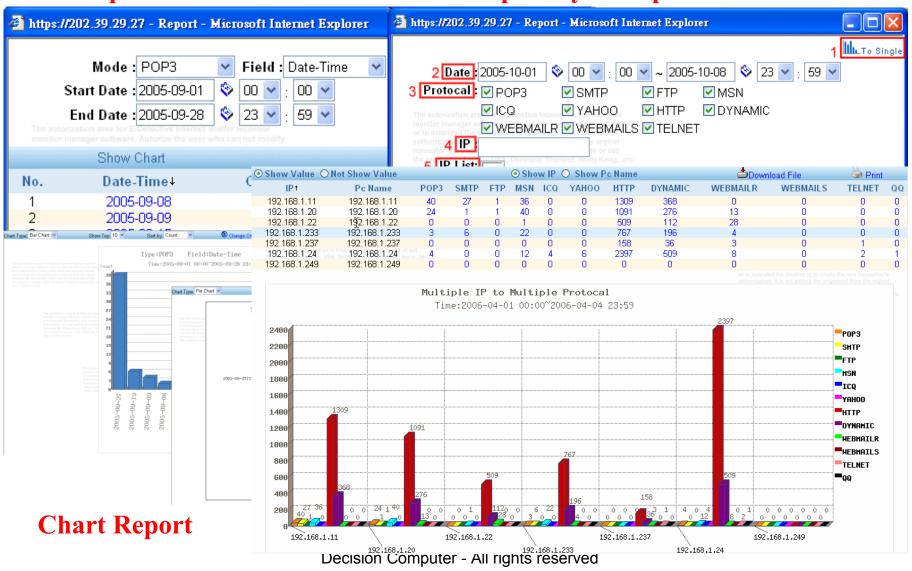
Data Backup



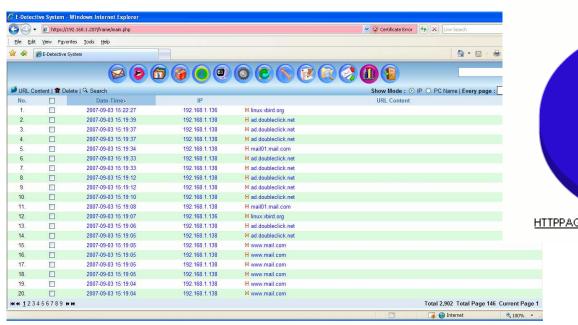
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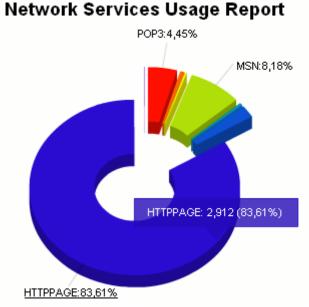
Report – Single and Group Report

Report by Group



Network Services Usage Report

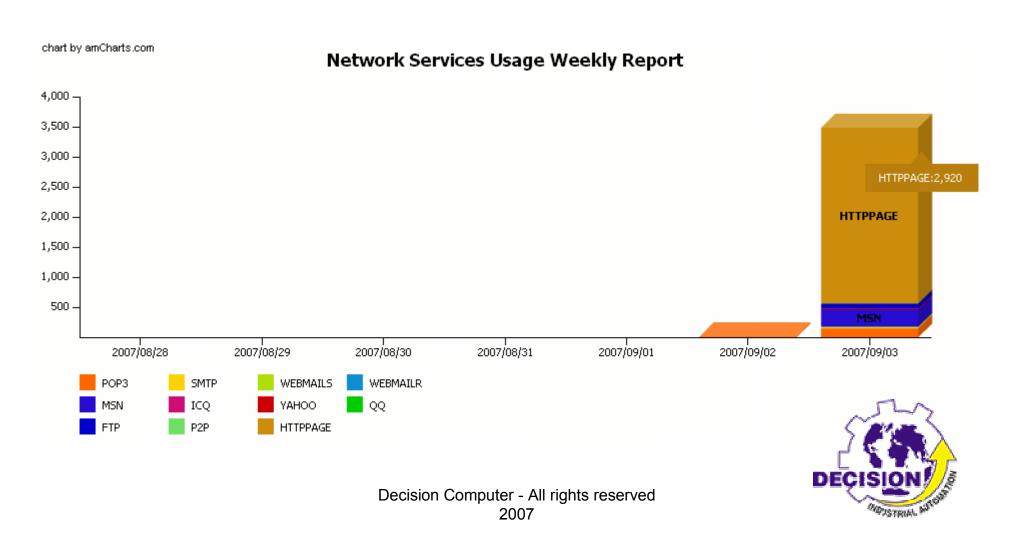








Network Services Usage Weekly Report





Top Users of Network Services

Top Users of Network Services



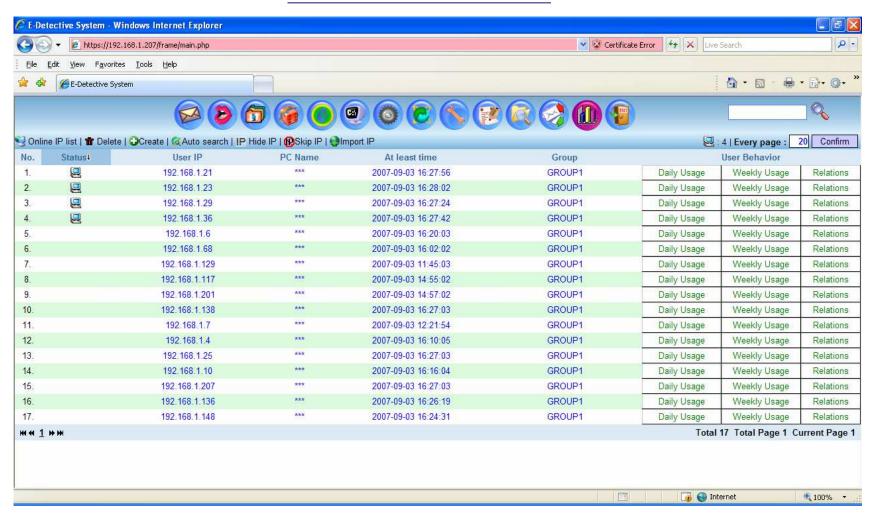
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Top Web Sites

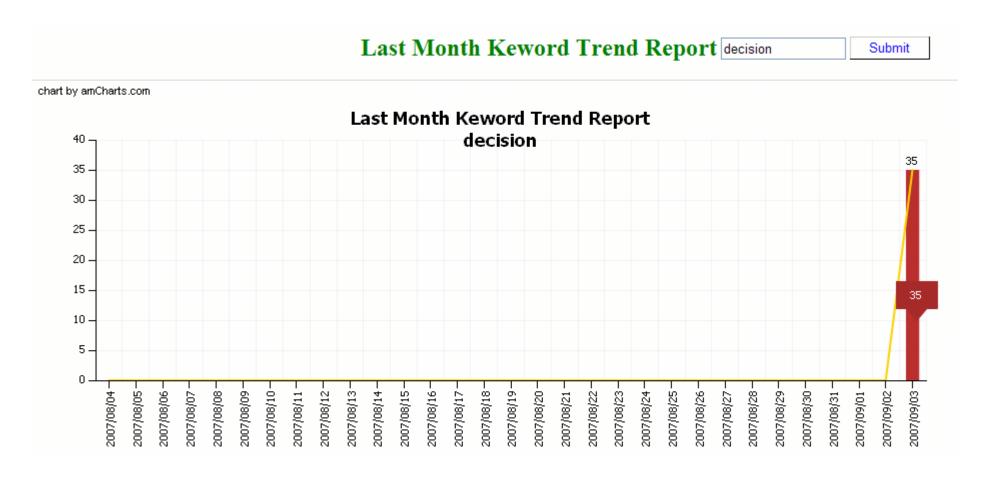


Online Users List





Last Month Keyword Trend Report

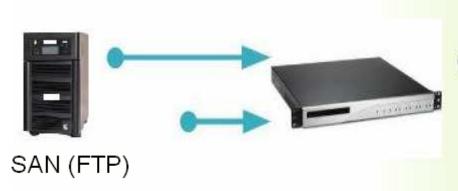


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Expanded storage

E-Detective System supports Expanded storage such as NAS, SAN (FTP), CD Libraries, Tape Storage, etc



Co-work with NAS, SAN or DVD-CD Library





We provide some E-Detective system modules to customers. We challenge all sort of technical designs to meet the need of customers.

E-Detective Models & Spec

Model Number	PIC	Client Supported	HDD SIZE	DUD	External Storage Support	Infrastructure
ED-FX6		10-49	80G	-	-	Single
ED-FX30		50-200	160G	/	-	Single
ED-FX100		201-999	120G-300G Max.	/	Support	Double
ED-FX120	NI ST BE MAN	above1000	120G-300G Max.	/	Support	Double



Frequently Asked Questions (1)

1. What is E-Detective?

E-Detective is an Internet Surveillance, Professional Network Behavior Recording, Auditing, Forensics, Legal Intercept, Digital Property Reservation system.

2. Compare E-Detective to Firewall, IDS, IPS and UTM systems, what are the major differences between them?

E-Detective does not interfere the network activities or condition. It uses sniffer technology to sniff packets from mirror port of a switch or hub and decode, reconstruct the Internet raw data and display them in original format (real and exact content). It is a system to trace back every evidence of confidential information loss through the Internet (protect from Internal sobotage). While Firewall, IDS, IPS and UTM systems can create policies, rules and limit or block access to some services and applications (protect from outside attack).

- 3. Is E-Detective system a software or an appliance?
 E-Detective system is an appliance (Software loaded into hardware equipment).
- 4. What Operating System E-Detective used?
 E-Detective uses customized Debian (Linux OS) from our team of Engineers.



Frequently Asked Questions (2)

- 5. How many version of E-Detective is available?
 - E-Detective consists of Wired E-Detective system (working on LAN network) and Wireless E-Detective system (working on WLAN 802.11a/b/g network). The Wired E-Detective system can be further classified into Standard Wired E-Detective System and Forensics Wired E-Detective system. The major different is Forensics Wired E-Detective system has some features not found in Standard E-Detective system such as VOIP and Webcam features, interface to import raw data for decoding/parser etc.
- 6. What type of protocols decoded my E-Detective system?
 E-Detective system can decode and reconstruct Emails (POP3, SMTP, IMAP, Web Mails), FTP, P2P, Telnet, Instant Messages (MSN, Yahoo, ICQ, AOL, QQ), Online Games, HTTP Web Browsing URL and Contents etc.
- 7. What management function E-Detective system provides?

 Data backup (Auto, Manual, FTP), Reporting, Search and Data Mining, Auditing Specific Target, Creating Rules and Warning/Alarming, Delete Data and others.



Frequently Asked Questions (3)

- 8. In what format E-Detective captures and save the raw data?
 E-Detective capture and safe the raw data in tcp dump format. By using any network analyzer tool such as Ethereal, the capture file can be opened and analyze.
- 9. Does E-Detective supports any other raw data format for data decoding and reconstruction.
 - Yes, E-Detective supports raw data save in format like pcap, cap. These raw data can be imported into E-Detective system for decoding and reconstruction purpose.
- 10. For Emails capturing and reconstruction, are Lotus Notes and Microsoft Exchange server based emails supported?
 - We don't support Lotus Notes and Microsoft Exchange because both these systems have their own archiving/backup server system where administrator can retrieve emails from the server easily. Besides, both of them are using their own proprietary and encryption that we don't intend to break. If SMTP Gateway is used, then E-Detective system can decode the emails content.



Frequently Asked Questions (4)

11. What web mails is supported by E-Detective system?

Web Mails supported by E-Detective Hinet, Hotmail Standard, PCHome, Yahoo Mail Standard, URL, Giga, Yam, Sina, Seednet, mail.tom.com, mail.163.com, Sohu.com etc. Hotmail Live, Yahoo Beta Mail and Gmail which use AJAX web client are in our road map.

12. Why I can't record and playback VOIP and Webcam sessions?

Please make sure that you have Forensic Wired E-Detective system or Wireless E-Detective system. This feature is not included in Standard Wired E-Detective system. MSN and Yahoo Messenger are updated often and E-Detective needs to have the latest parser to decode the VOIP and Webcam session. Therefore, please check with our support team regarding your version of MSN and Yahoo Messenger used. For playback of recorded VOIP and Webcam session for MSN Messenger, some configurations need to be set on the E-Detective system. For playback of recorded VOIP and Webcam session for Yahoo, there is no setting needed to be set on the system itself. However for Yahoo VOIP playback, GIPS codecs is needed. Please refer to our support team or user manual for more details.



Frequently Asked Questions (5)

- 13. If the network is DHCP based, how can a user/staff be tracked?

 It is advisable to use static IP instead of DHCP. However, AD Server can be used to solve this problem.
- 14. Can E-Detective system tracks user by MAC address?

 Yes, E-Detective can track user by MAC address. Search user by MAC address is available. Besides, MAC address is can be seen when the pointer is pointed on the IP address.
- 15. Can E-Detective system searches keywords of different language? Yes, E-Detective system uses unicode format. As long as the keywords are sent or received in unicode format, E-Detective can search for the particular keyword.
- 16. What application is Data Mining limited to?

 Current version of E-Detective can provide data mining for Emails (POP3, SMTP, IMAP, Web Mails) and Instant Messages (Yahoo, MSN, ICQ,QQ, AOL). Providing data mining services for Web Content will utilize lots of processing power due to large Web database. However, our R&D team will come out with the version that can support HTML Web content keywords search (data mining) in the near future.

Comparison of ED and Other software (1)

Features	E-Detective	Other software products	
Software or Hardware?	Both	Only Software	
Standalone / Network?	Network	Both (depends on software)	
Install to each PC?	No	Yes	
Remote Access?	Yes	Yes	
Software customizable	Yes	No	
Number of Users	can be more than 2000 users	small limited number	
Difficult to install?	Easy	Hectic	
Method of Monitoring	Reconstruct Entire Internet Contents	Normally using screen capture	
Can capture attachments?	Yes	No	
Can capture VOIP messages?	Yes	No	
Can capture Webcam transmissions?	Yes	No	
Data Mining (Keywords)	Yes	No	
Warning / Alarm	Yes	No	
Search function	Yes	Yes	
Data Backup / Archiving	Yes	No	
Scalable Storage	Yes	Yes	
Reports	Yes	Yes	
Customizable Reports	Yes	Yes	

Comparison of ED and Other software (2)

Intermed Brederick Brownstown	E Detective sustant	Other settings and is:	
Internet Protocol Reconstructed	E-Detective system	Other software product	
1. Email			
a. POP 3	Yes (with attachment)	Yes (mostly no attachment)	
b. SMTP	Yes (with attachment)	Yes (mostly no attachment)	
c. IMAP	Yes (with attachment)	N.A	
d. Web mail - Yahoo, Hotmail, etc	Yes (with attachment)	Yes (mostly no attachment)	
2. Instant Messages			
a. Yahoo Messenger	Yes	Yes (but not file transfer)	
b. MSN Messenger	Yes	Yes (but not file transfer)	
c. ICQ	Yes	Yes (but not file transfer)	
d. AOL	Yes	Yes (but not file transfer)	
e. QQ (Chinese ICQ)	Yes	N.A	
3. FTP			
a. Upload	Yes	Yes (only log)	
b. Download	Yes	Yes (only log)	
4. URL / HTTP Browsing (Link)	Yes	Yes	
5. HTTP Web Content	Yes	Yes	
6. Telnet	Yes (including playback)	N.A.	
7. Online Games	Yes	N.A.	
8. P2P Communications	Yes	Yes (but less info)	
9. HTTPS Content	Yes (Integration with HTTPS/SSL Device)	NO	
10. VOIP and Webcam	Yes (MSN and YAHOO)	NO	
11. HTTP Download	Yes Posion Computer - All rights reserved	N.A	



Wired E-Detective superior than other software products

- 1. Wired E-Detective is a complete appliance (software + hardware) with backup system.
- 2. Wired E-Detective is network based product (supporting thousands of users) which does not interfere network activities. Unlike other software products, which are normally standalone and supported very small network size. Installing Wired E-Detective is easier than installation other software products.
- 3. Wired E-Detective comes with powerful management function which includes: search and data mining, reporting, archiving etc which normally can't be found in other software products.



Q & A

We support remote software update (By Internet Connection) and function **customization** based on user requirements

For more information, please visit E-Detective system website

www.ed-system.sg

www.decision.com.tw



Contact us at Email: vincent@decision.com.tw
frankie@decision.com.tw



YOUR Revolutionary Technology for Surveillance and Audit of Internet Activities!!

Our Awards!



World Recognition!

Thank You!!!



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